

CIS Reference Guide for MSPs

Customer appetite for CIS controls is high. ConnectWise SaaS Security[™] makes it easy to satisfy customers, increase relevance and open doors for new revenue.

84% of security and IT professionals list compliance frameworks as mandatory for their industries

42% of IT decision makes have plans to increase their cybersecurity and compliance spending



Center for Internet Security (CIS)

CIS is comprised of best practices to help MSPs manage their customers and is globally recognized to reduce cyber attacks against sensitive data. It has 18 control categories and 170+ safeguards.

CONTROL 1	CONTROL 2	CONTROL 3	CONTROL 4
Inventory and Control of Enterprise Assets	Inventory and Control of Software Assets	Data Protection	Secure Configuration of Enterprise Assets and Software
5 SAFEGUARDS - IG1 2/5 - IG2 4/5 - IG3 5/5	7 SAFEGUARDS - 161 3/7 - 162 6/7 - 163 7/7	14 SAFEGUARDS - 161 6/14 - 162 12/14 - 163 14/14	12 SAFEGUARDS - IG1 7/12 - IG2 11/12 - IG3 12/12
CONTROL 5	CONTROL 6	CONTROL 7	CONTROL 8
Account Management	Access Control Management	Continuous Vulnerability Management	Audit Log Management
6 SAFEGUARDS - IG1 4/6 - IG2 6/6 - IG3 6/6	8 SAFEGUARDS - IG1 5/8 - IG2 7/8 - IG3 8/8	7 SAFEGUARDS - IG1 4/7 - IG2 7/7 - IG3 7/7	12 SAFEGUARDS - IG1 3/12 - IG2 11/12 - IG3 12/12
CONTROL 9	CONTROL 10	CONTROL 11	CONTROL 12
Email and Web Browser Protections	Malware Defenses	Data Recovery	Network Infrastructure Management
7 SAFEGUARDS - IG1 2/7 - IG2 6/7 - IG3 7/7	7 SAFEGUARDS - IG1 3/7 - IG2 7/7 - IG3 7/7	5 SAFEGUARDS - IG1 4/5 - IG2 5/5 - IG3 5/5	8 SAFEGUARDS -IG1 1/8 IG2 7/8 IG3 8/8
CONTROL 13	CONTROL 14	CONTROL 15	CONTROL 16
Network Monitoring and	Security Awareness and	Service Provider	Application Software
Defense III SAFEGUARDS - IGI 0/11 - IG2 6/11 - IG3 11/11	Skills Training • Safeguards - IGI 8/9-IG2 9/9-IGS 9/9	Management 7 SAFEGUARDS IGI 1/7 IGI 7/7	Security 14 SAFEGUARDS - 161 0/14 - 162 11/14 - 163 14/14
CONTROL 17	CONTROL 18	6	
Incident Response Management	Penetration Testing	CIS, Center for Internet Security*	
9 SAFEGUARDS - IGI 3/9 - IG2 8/9 - IG3 9/9	5 SAFEGUARDS - IG1 0/5 - IG2 3/5 - IG3 5/5		

ConnectWise has developed a way for MSP's to think about CIS to help simplify managing customers' cyber security adherent to the CIS standards.



Current Security Posture

Monitor and report on a customer's M365 security posture on a regular basis

- Configuration health index
- Microsoft Secure Score
- Count of Global Administrators
- Risky users and prioritized alerts
- Azure AD baseline settings
- Password status
- User consent to unreliable applications Y/N



Mailbox Security

Create anti-phishing policies settings with Microsoft recommendation to improve Microsoft Secure Score

- Exchange Online Strong Baseline Policies Points
- Anti-Phishing Policies Y/N or Strong/Weak Points
- Anti-Malware Policies Y/N or Strong/Weak Points
- Anti-Spam Policies Y/N or Strong/Weak Points
- Safe Links
- Safe Attachments



Access control

Build a game plan to ensure all access is perpetually protected

- Tenant Access MFA for administrative roles Y/N Points
- Tenant Access MFA for all users Y/N Points
- Ensure MFA Security Defaults or Conditional Access Policies based on customer licensing level
- Policy to block legacy authentication
- Protect users with user risk policy, enable conditional access

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Data Control, Privacy and Protection Configure Data Loss Prevention (DLP) and comprehensive Microsoft 365 tenant-level security

- Data Loss Prevention
- Microsoft 365 Teams configuration
- SharePoint configuration (HBI vs. LBI)
- Intune policies and configuration (licensing dependent)
- Defender policies and configuration
- Antivirus

ConnectWise SaaS Security is a solution to help easily perform and repeat these 4 scenarios which adhere to the global CIS compliance standard.

Services 😵 Higher satisfaction 🛛 Services

Want to learn more? Head to our Trust Center or book a demo today!

BOOK A DEMO

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