

ConnectWise MDR for Microsoft 365

As many of your small and medium-sized business clients have standardized on Microsoft 365, it is essential to protect their environment from today's dynamic threats. ConnectWise MDR™ for Microsoft 365 allows you to secure your own and your clients' Microsoft 365 cloud environments against incoming and ongoing cyberattacks without needing to hire additional staff.

The Challenge

Are you an MSP overwhelmed by the challenges of keeping your clients' Microsoft 365 environments secure?

We understand. Security threats are constantly evolving, and in-house expertise can be tough to find. Juggling multiple security tools and ensuring proactive threat detection across your client base is a time-consuming nightmare. With that in mind, ConnectWise MDR for Microsoft 365 empowers you to cover a common blind spot by monitoring, protecting, and remediating Microsoft 365 exposures and attacks.

Give Microsoft 365 the 24/7 Protection it Deserves

Invest in your clients' success and unlock the full potential of their Microsoft 365 investment with the ConnectWise MDR for Microsoft 365, which offers the following capabilities:

- **Full Integration with Microsoft Defender for Office 365**
The integration provides actionable data and telemetry for fast decisions and responses, going beyond basic alerting.
- **Automatically Takes Remediation Actions**
Automated containment actions are taken while further investigations are underway.
- **Full Management of Alerts Directly in Microsoft Defender for Office 365**
ConnectWise security operations center analysts manage alert status and close alerts on your behalf within Microsoft Defender for Office 365, significantly reducing your overhead.
- **Phone Call Escalation for Severe Active Threats**
ConnectWise security operations center analysts will notify you of an active threat via phone call and engage with you to assist in further response.
- **Customizable Runbooks**
You can provide customized instructions per customer to guide our team's actions.

ConnectWise MDR for Microsoft 365 is available as a standalone service or can be combined with the award-winning ConnectWise MDR service that focuses on protecting your clients' endpoints.

Your Benefits



Comprehensive Coverage

The Microsoft Defender for Office 365 alert feed is analyzed by our internal systems and highly trained and certified security analysts to ensure nothing is missed.



Focus on What Matters Most

ConnectWise MDR for Microsoft 365 minimizes alert fatigue and eliminates false positives from the alert feed, enabling high-fidelity responses and escalations.



One Team for All

When leveraging multiple ConnectWise services (e.g., ConnectWise MDR for Microsoft 365, ConnectWise MDR, ConnectWise Co-Managed SIEM), you work with a single team of human experts who address threats as a combined attack, not individually.



24/7 Protection

Benefit from the expertise of over 200 ConnectWise security operations center analysts, gaining peace of mind without needing to hire additional staff.